



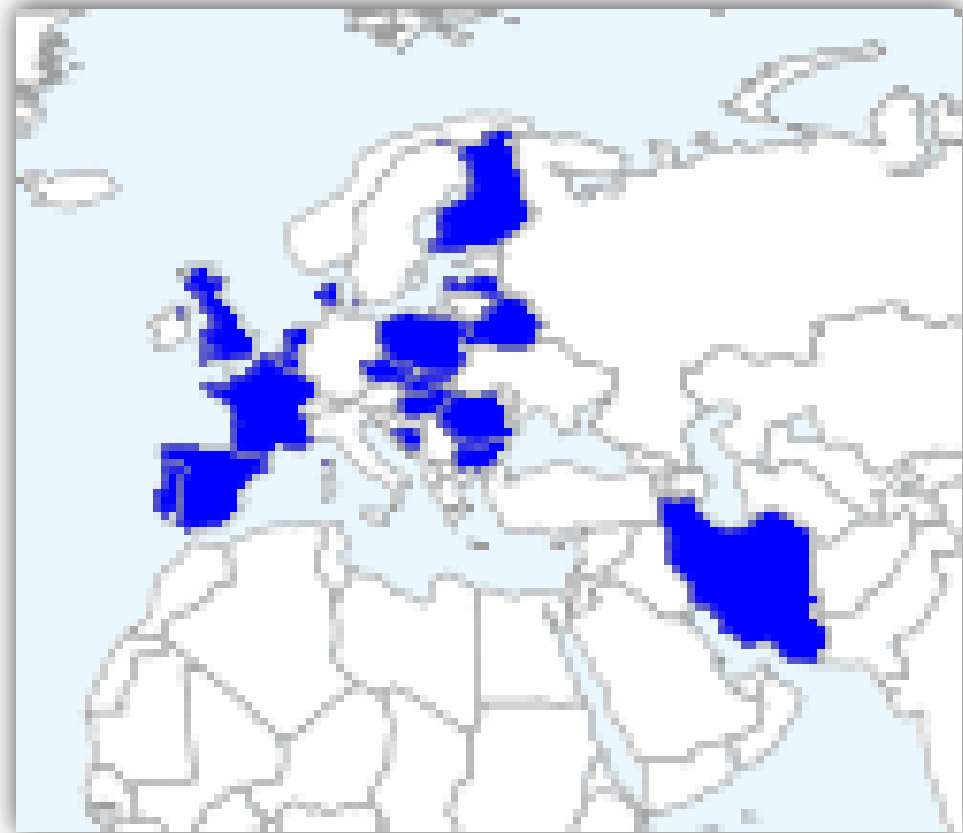
CPC Manager Survey Analysis Interim Report

November 2010

CPC MANAGER QUESTIONNAIRE PARTIAL RESULTS



1. REACTIONS



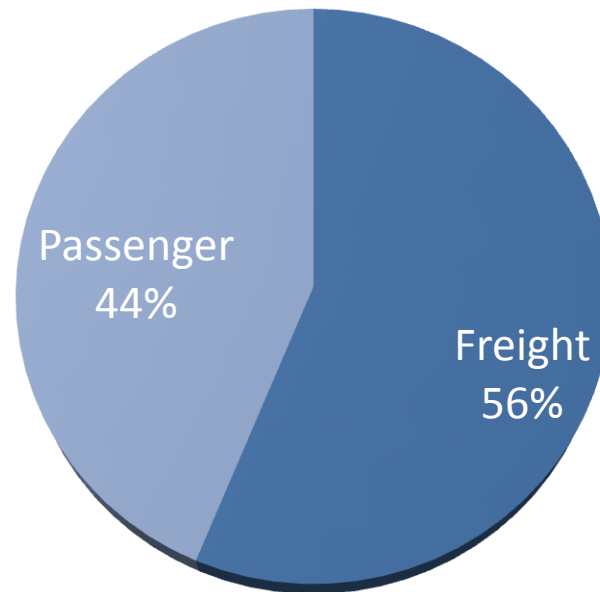
- General information
 - 26 people took the survey. They were from 20 different countries:
 - Spain, Republic of Kosovo, Netherlands, Poland, Latvia, Portugal, France, Republic of Serbia, Hungary, Denmark, Romania, Finland, Slovakia, Belarus, United Kingdom, Czech Republic, Bulgaria, Iran, Bosnia and Herzegovina, Belgium
 - The number of people that completed the survey thoroughly is 19 (73%)

2.RESULTS: GENERAL



CPC MANAGER QUESTIONNAIRE PARTIAL RESULTS

- Of the questionnaire results, 56% were from the Freight transport industry and 44% were from the Passenger transport industry, with most participants choosing to answer the questionnaire on both.



CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- Is accreditation by competent authority necessary in order to run CPC Manager Courses in your country?
 - Out of 22 responses:
 - 59 % accreditation necessary to run CPC Manager Courses
 - 41 % accreditation not necessary to run CPC Manager Courses

3.RESULTS: TRAINING TOPICS



CPC MANAGER QUESTIONNAIRE

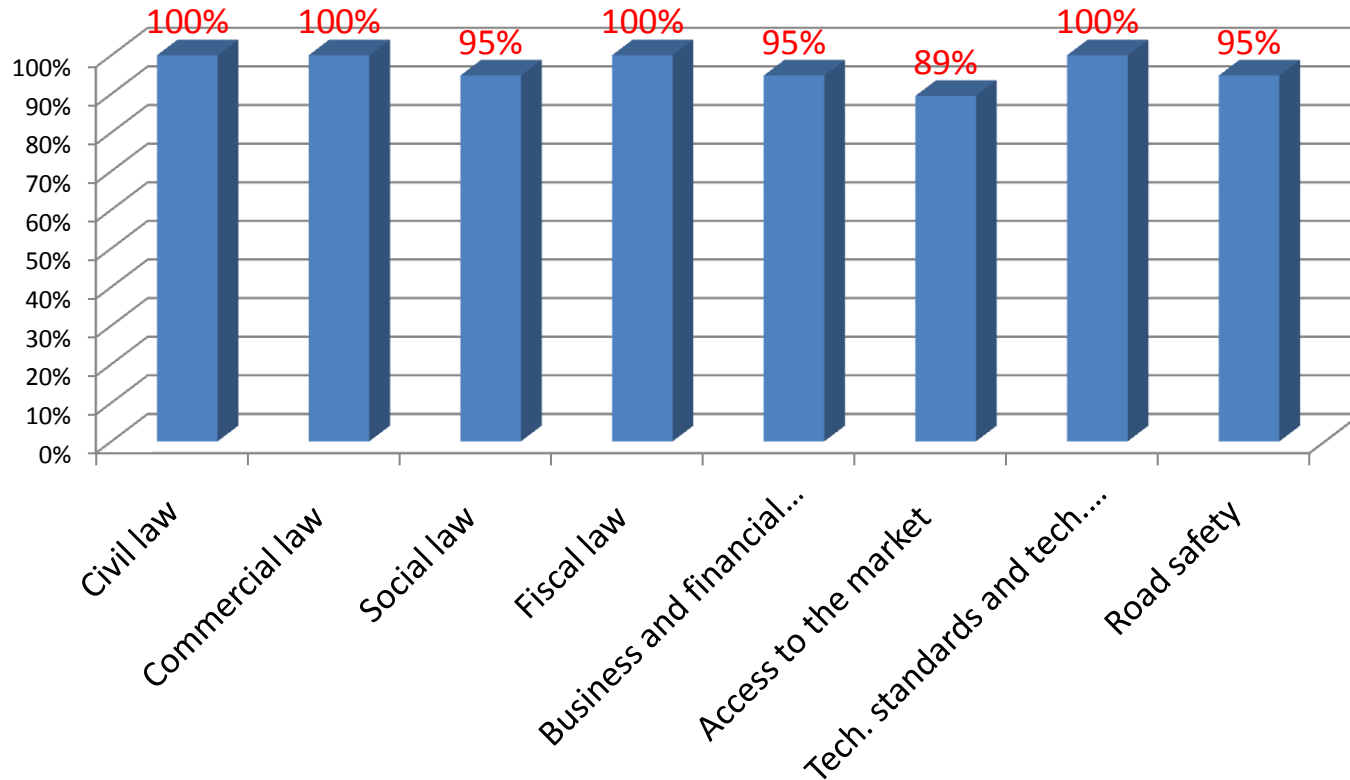
PARTIAL RESULTS

- CPC Manager Training mandatory:
 - Out of 22 responses:
 - 59 % CPC Manager Training mandatory
 - 41 % CPC Manager Training not mandatory

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- Training topics: of the 19 respondents, the following CPC Manager topics were listed as mandatory:



CPC MANAGER QUESTIONNAIRE

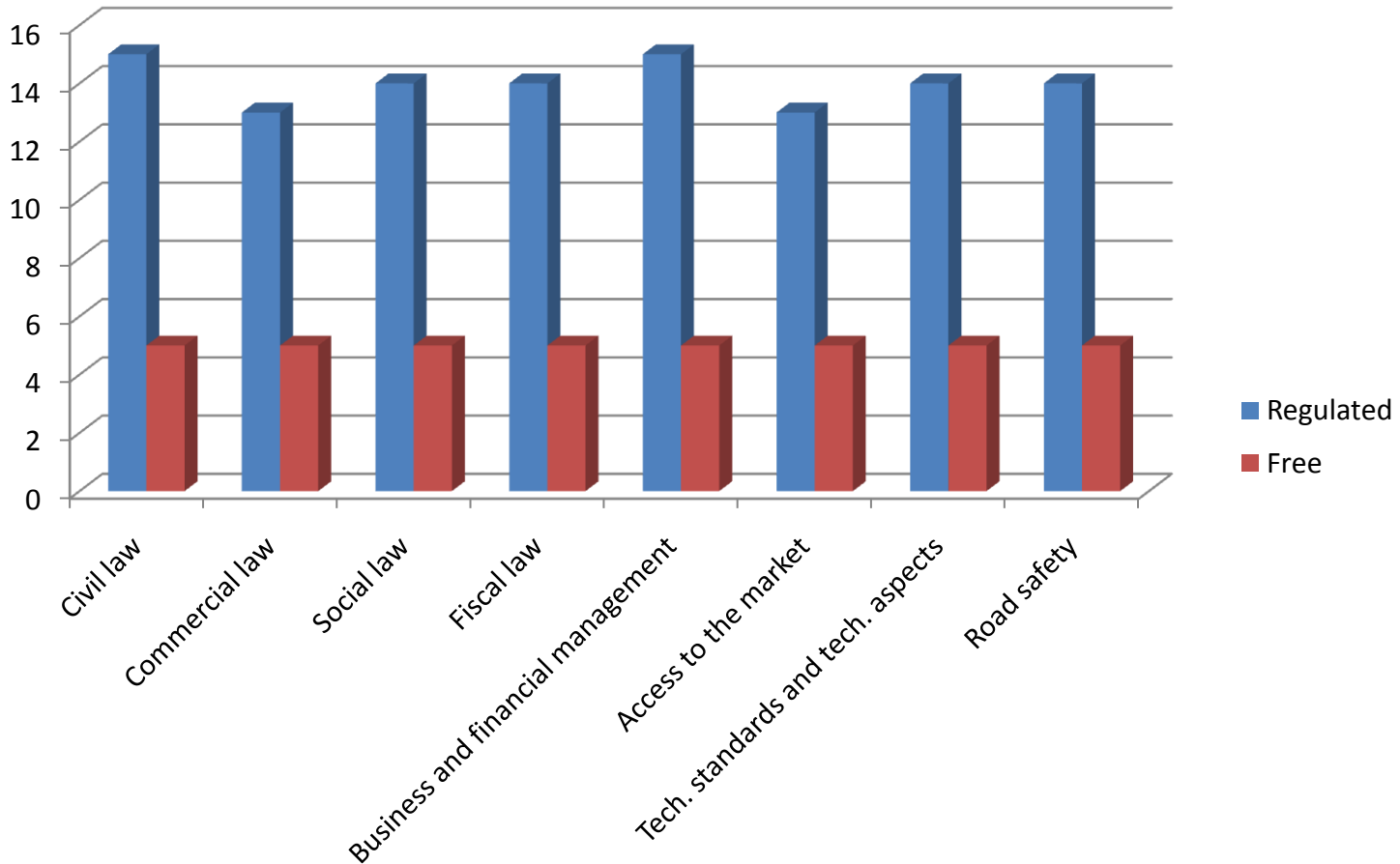
PARTIAL RESULTS

- In addition to these topics, 4 respondents also mentioned that additional topics are also covered in their national CPC Manager training curriculum:
 - Marketing and advertising, promotion of services; Insurance; Driving and resting time, tachographs; Customs declaration and procedures; CMR convention; Transportation of dangerous goods ; ATP Agreement. (Latvia)
 - HIV & AIDS, Bioterrorism (Serbia)
 - People Management Health and Safety Environmental Management ; Taxation Contract Law; Contracts and Conditions of Carriage Vehicle operations and taxation and costing Driver licensing, drivers hours and records Insurance Traffic Legislation ICT (UK)
 - Sea, Rail transport, inco terms (Iran)

CPC MANAGER QUESTIONNAIRE PARTIAL RESULTS

Training topics regulated:

in most countries the training topics are regulated in France and the UK the training topics are free



4.RESULTS: TRAINING CENTERS



CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

Organisations entitled to conduct CPC Manager Training:

Republic of Kosova	1
Slovakia	1
Belgium	1
Serbia	2
Bosnia and Herzegovina	2
Republic of Serbia	2
Latvia	3
Belarus	3
Iran	3
Portugal	5
Finland	14
Netherlands	140
Romania	150
Spain	170

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

Organisations authorised to run CPC Manager Exams:

Finland	0
Netherlands	1
Poland	1
France	1
Romania	1
Czech Republic	1
Bulgaria	1
Iran	1
Bosnia and Herzegovina	1
Belgium	1
Republic of Kosova	2
Serbia	2
Republic of Serbia	2
Latvia	3
Belarus	3
Slovakia	8
SPAIN	17
UK	80

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

At your training center, what is the total average length of time normally required in order to gain a full CPC Manager Diploma? (i.e. 1 year? 6 months?)

Republic of Kosova	6 months
Slovakia	1 week
Belgium	3 weeks or 6 months
Serbia	6 - 9 weeks
BOSNIA AND HERZEGOVINA	Classes 4 weeks, two weeks after the exam. About 6 weeks.
Republic of Serbia	8 weeks
Latvia	4 weeks
Belarus	2 weeks
Iran	between 7-10 months
Portugal	135 hours
Finland	18 days
Netherlands	6 months
Romania	2 weeks
SPAIN	160 h/3 monthes
POLAND	2 months
France	5 weeks
Republic of Serbia	6 weeks
UK	205 hours
Czech Republic	3 weeks
BULGARIA	1 week

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- 80% of training centers organise CPC Manager Training.
- 40 % of the training centers organise training and exams.

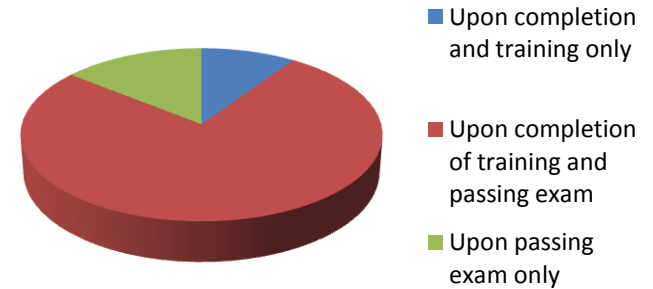
- CPC Manager Training: Cost:
 - The average cost of the training is 817 €. The cheapest cost is in Belarus (40,00 €) and the most expensive is in the Netherlands (3.500,00 €)
 - The average cost of the exam is 196 €, being free of charge in 2 countries (Latvia and Belarus) and being included on the price of the training in 1 country (Republic of Serbia)

- CPC Manager Training: language:
 - majority of the training centers (15) run courses in 1 language;
 - 2 training centers run courses in 2 languages:
 - Republic of Kosova: Albanian and Serbian
 - Latvia: Latvian and Russian
 - 2 training centers run courses in 3 languages
 - Belgium: Dutch, French and German
 - Bosnia and Herzegovina

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- How is the CPC Manager diploma obtained:
 - Upon completion of training only: 2
 - Upon completion of training and passing exam: 16
 - Upon passing exam only: 3



- Cost for a CPC Manager diploma:
 - The average cost is 36 €
 - In 4 countries (The Netherlands, Latvia, France and UK) it is free of charge
 - In 1 country it is included on the price of the training
 - The cheapest is in Bulgaria (2 €) and the most expensive is in Slovakia (169 €)

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

Country	Open-Ended Response
Netherlands	0
UK	£0
Romania	10 euro
Slovakia	169 €
BULGARIA	2 euro
Republic of Kosova	25 Eur
Serbia	25 EUR
BOSNIA AND HERZEGOVINA	25 euro
Finland	35 €
Belarus	40 Euro
Czech Republic	50 EUR
SPAIN	60 €
POLAND	75 EUR - CPC Certificate + 30 EUR IRU DIPLOMA
Iran	cost varies
Latvia	diploma issuance only - free of charge
France	free
Republic of Serbia	included in the price of the training
Republic of Serbia	included in the price of training
Belgium	no costs

5.RESULTS: TRAINING TYPE OF TRAINING



- **CPC Manager Training: type of training:**
 - majority (21) uses classroom training often combined with other forms, such as E-learning (8), other forms of distance learning (5) and self study (11).
 - in Finland, group studies are used (technical labs: digital tacho; voter response system: (multiple choice questions projected to screen for the whole group, answers by remote controls > group results seen instantly in %)

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

Country	Classroom	Self Study	E-Learning	Other forms of Distance Learning
Netherlands	Classroom	Self Study	E-Learning	Other forms of Distance Learning
Bosnia and Herzegovina	Classroom	Self Study	E-Learning	Other forms of Distance Learning
Belarus	Classroom	Self Study	E-Learning	Other forms of Distance Learning
France	Classroom	Self Study	E-Learning	Other forms of Distance Learning
UK	Classroom	Self Study	E-Learning	
Serbia	Classroom	Self Study	E-Learning	
Romania	Classroom	Self Study	E-Learning	
Finland	Classroom	Self Study		
Poland	Classroom	Self Study		
Republic of Serbia	Classroom	Self Study		
Republic of Serbia	Classroom	Self Study		
Romania	Classroom			
Slovakia	Classroom			
Bulgaria	Classroom			
Republic of Kosova	Classroom			
Czech Republic	Classroom			
SPAIN	Classroom			
Iran	Classroom			
Latvia	Classroom			
Belgium	Classroom			
Portugal	Classroom			

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- Classroom training: average class size is 18. It varies from 6 to 50 participants

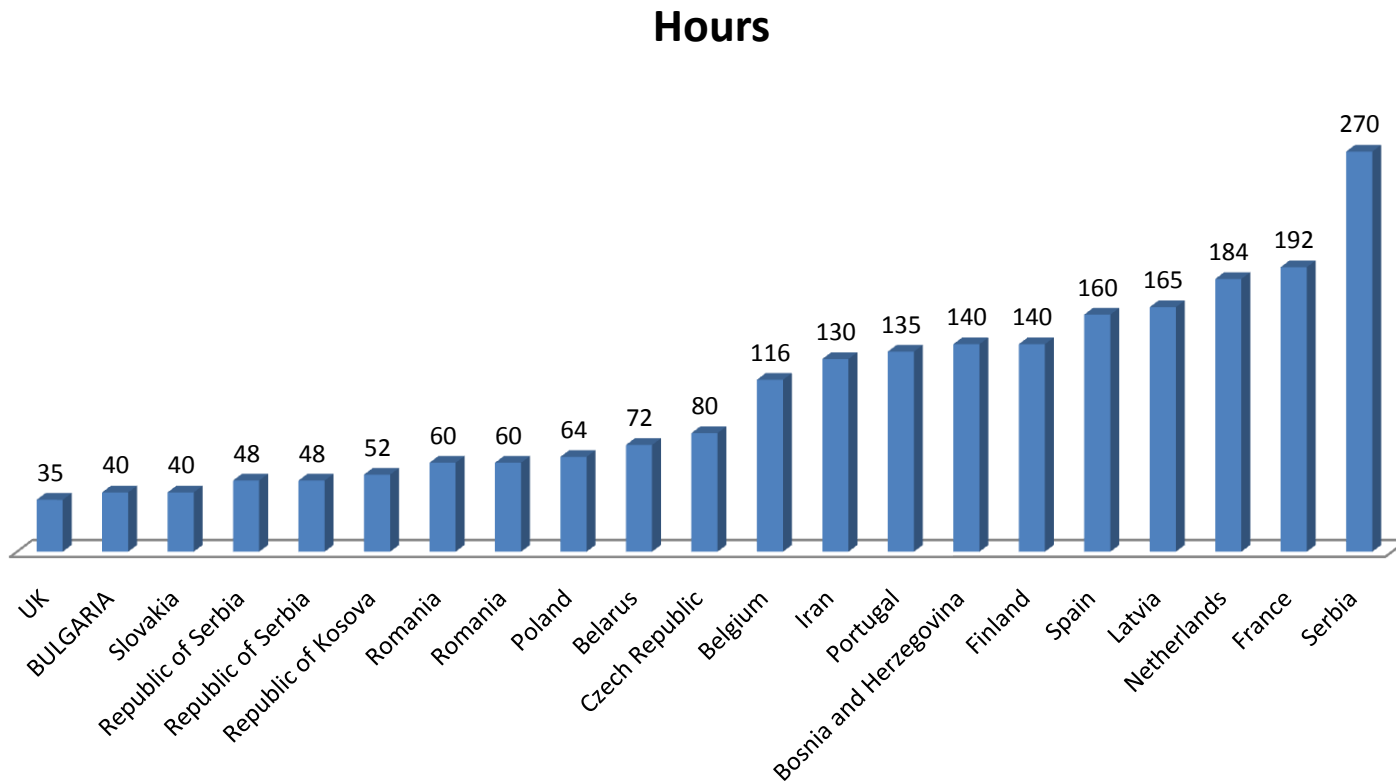
Bulgaria	6
Netherlands	10
Romania	10
France	12
UK	14
Romania	15
Republic of Serbia	15
Iran	15
Bosnia and Herzegovina	25
Czech Republic	30
Poland	15
Latvia	17
Finland	25
Belgium	50

- self-study as a training type, used in combination with periodic assessment: out of 11 respondents, (5) 45% people said yes and (6) 54% said no.

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

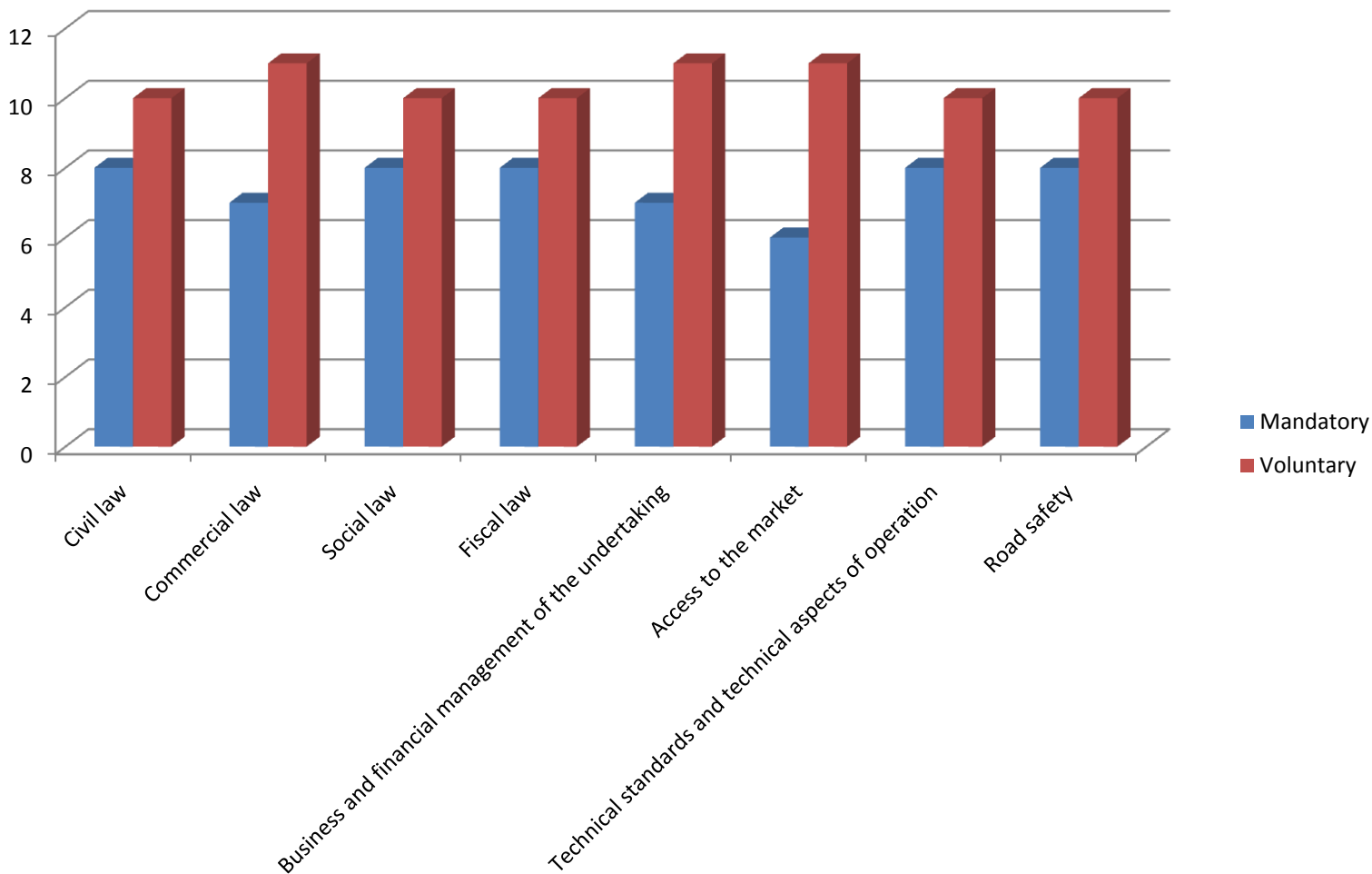
- Total length (in hours) of CPC Manager Programme:
 - The average of the total length is 114h



CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

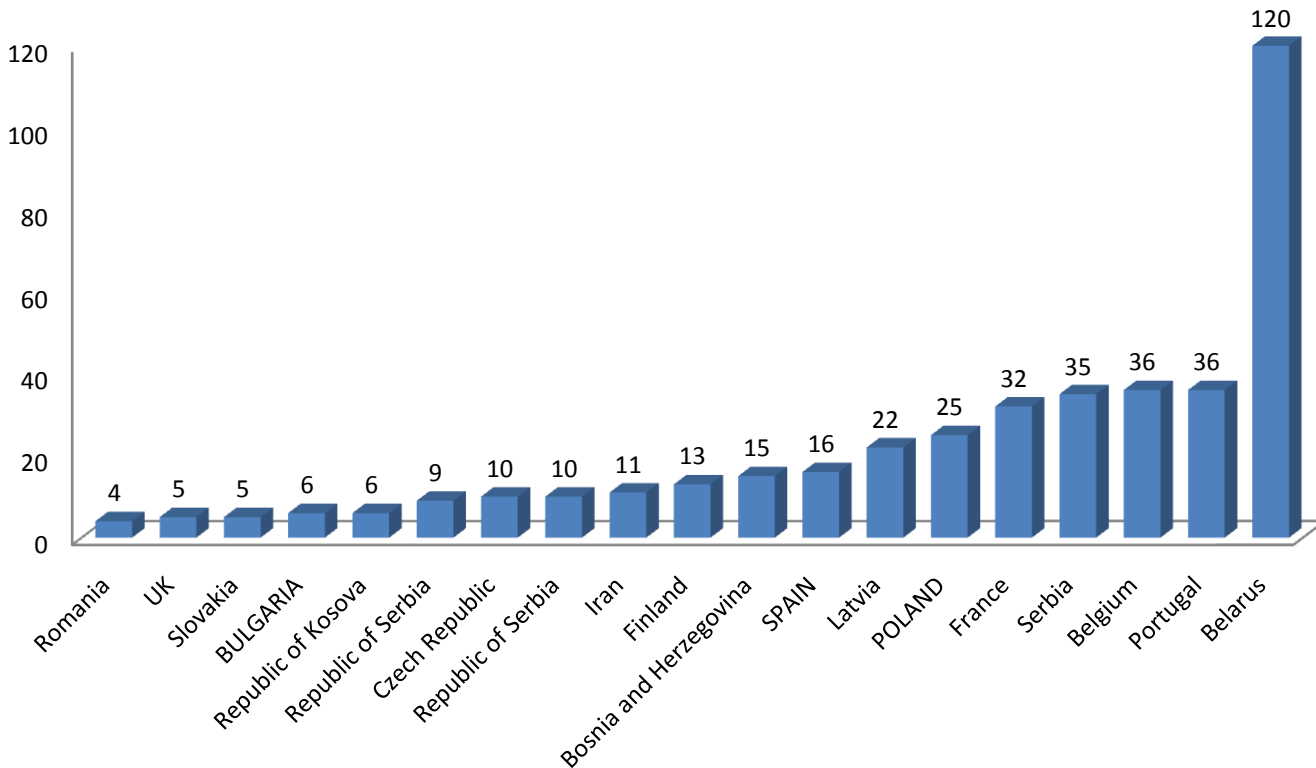
Teaching hours per topic: for about 50 % of the training centers the teaching hours per topic are mandatory



CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- Total number of Instructors involved in CPC Manager Training at the training center:
 - The average of total instructors is 22 per training center



6.RESULTS: EXAM CPC MANAGER



CPC MANAGER QUESTIONNAIRE

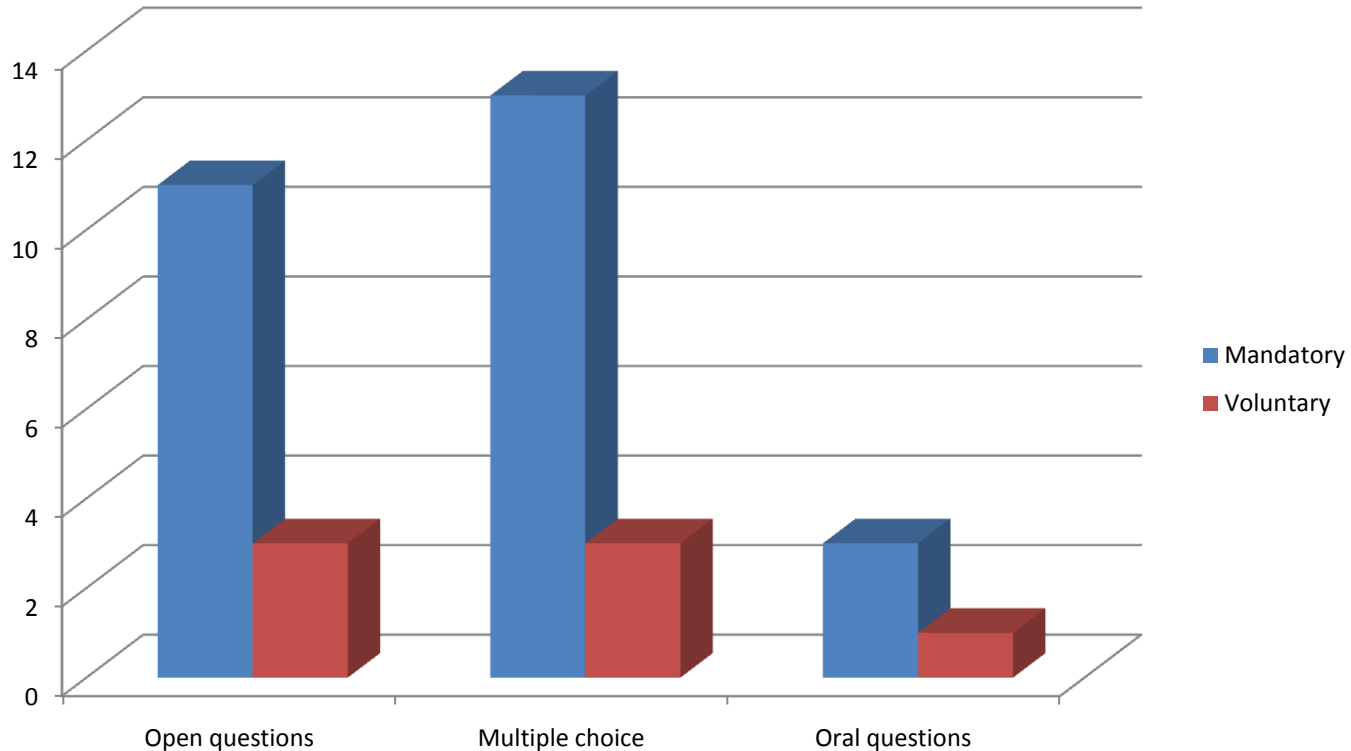
PARTIAL RESULTS

- CPC Manager Exam: Who is involved in the design of the CPC Manager Exam:
 - 3 chose Training Center only (15%)
 - 10 chose Competent authority only (50%)
 - 7 chose Training Center and Competent authority (35%)
- If the respondent chose competent authority only:
 - 8 countries has an examination commission
 - 1 country does not have an examination commission

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- Components that are mandatory or voluntary in the CPC Manager Exam:
 - majority combination of components (weight in percent differs from country to country)



CPC MANAGER QUESTIONNAIRE

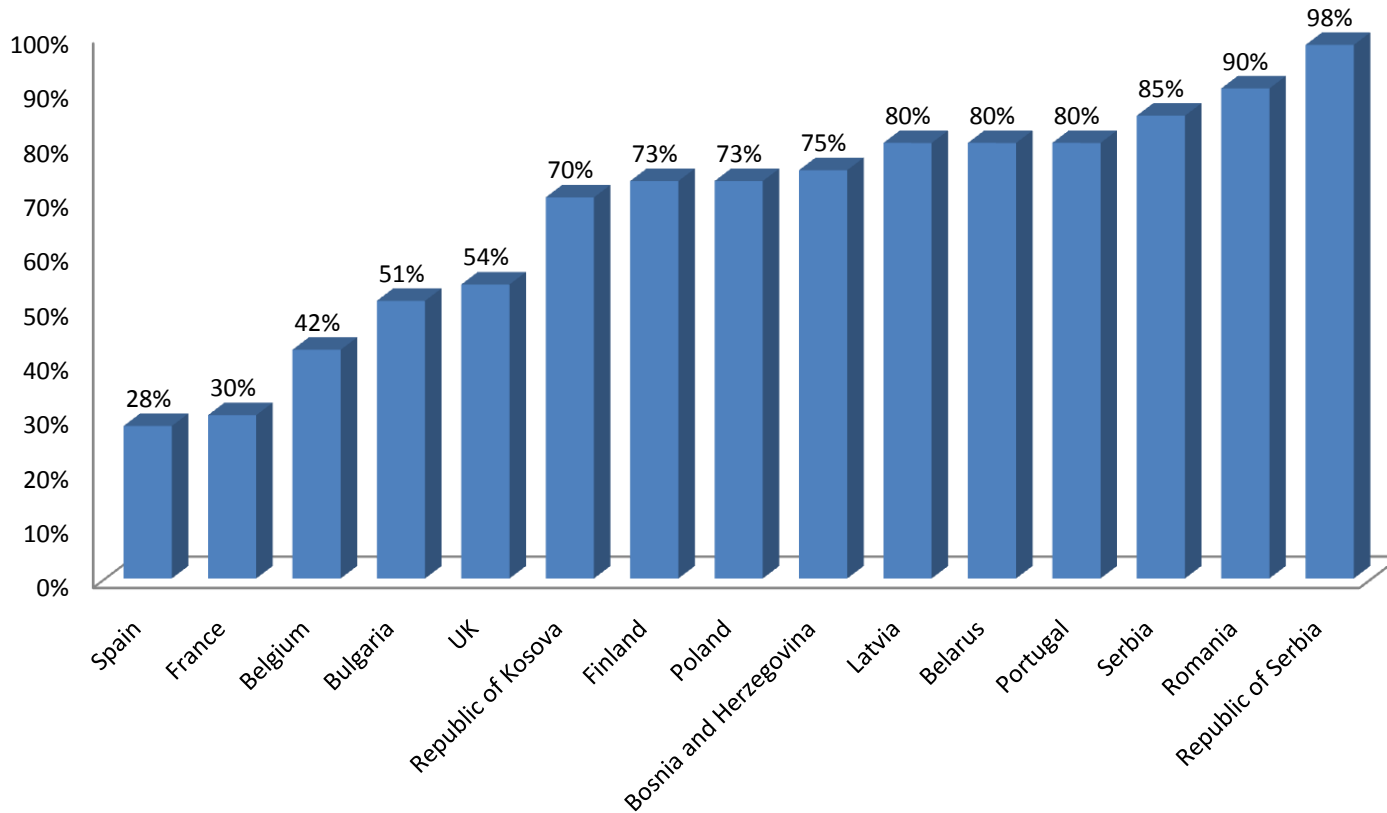
PARTIAL RESULTS

- Total examination time: variable, between 2,5 hours and 6 hours

UK	4.5
Bulgaria	150 minutes
Republic of Kosova	2,5h
Bosnia and Herzegovina	240 min.
Iran	3hours
Latvia	4 h
Finland	4,5 hrs (lunchbreak in between)
France	4h30
Poland	4h40m
Republic of Serbia	4hrs
Belgium	6 hours

CPC MANAGER QUESTIONNAIRE PARTIAL RESULTS

The average passing rate of the CPC Manager Exam: 67%



7.RESULTS: COURSE MATERIALS



CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- CPC Manager Training: course materials:

Country	Books	Folders	E-Learning	Others
Belarus	Books	Folders	E-Learning	
Bosnia and Herzegovina	Books	Folders	E-Learning	
Netherlands	Books	Folders	E-Learning	
Romania	Books	Folders	E-Learning	
Serbia	Books	Folders	E-Learning	
BULGARIA	Books	Folders		
Czech Republic	Books	Folders		
Finland	Books	Folders		
Iran	Books	Folders		
POLAND	Books	Folders		Copies of Regulation, Case Studies
France	Books		E-Learning	
Belgium	Books			
Republic of Serbia	Books			
Republic of Serbia	Books			Presentations
Romania	Books			
Slovakia	Books			
SPAIN	Books			
UK		Folders	E-Learning	
Republic of Kosova		Folders		
				Every trainer for his subject prepare for students presentation, laws , home tasks and other information..
Latvia				
Portugal				Laptop and power point

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- Course materials:
 - 21 out of 26 training centers design the entire CPC Manager course

8.RESULTS: IMPLEMENTATION 1071/2009/EC



CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- Implementation including mandatory training:

BULGARIA	No
UK	No
POLAND	No
Iran	No
Netherlands	No
Czech Republic	No

- In case of mandatory training

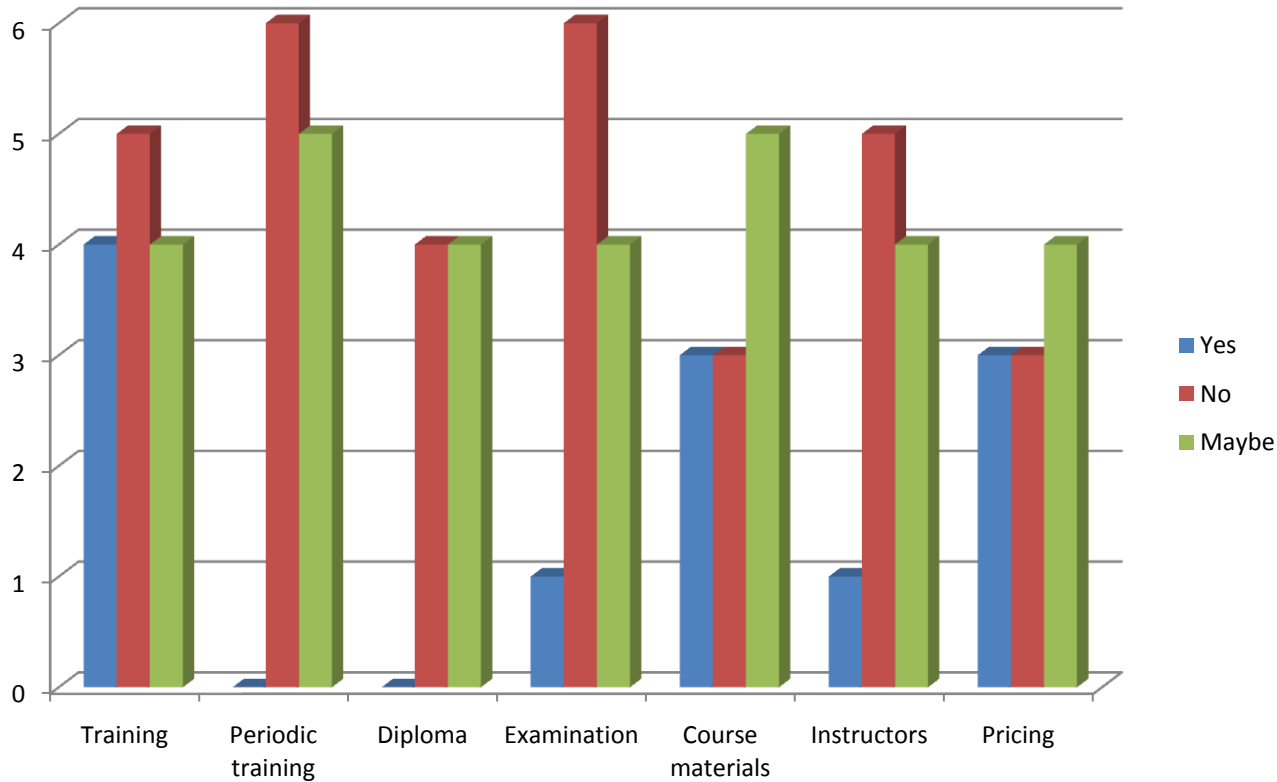
SPAIN	Yes	150 h?
Belgium	Yes	116
Republic of Kosova	Yes	48h
BOSNIA AND HERZEGOVINA	Yes	140
Belarus	Yes	72
Serbia	Yes	40 h
Romania	Yes	60

- 6 responses (50%) said that the national provisions will include periodic training and other 6 (50%) said it won't include it.
- In case of periodic training, this periodic training will differ from country to country (every 5 years or every 10 years)

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- With the upcoming implementation of 1071/2009/EC the training centers are not planning to make or will maybe make changes to the training, the periodic training, the diploma, the examination, the cours materials, the instructors and the pricing



Important remark: many training centers are waiting with changes until their national authorities have made propositions for the implementation

for example: the French position is not yet stated

CPC MANAGER QUESTIONNAIRE

PARTIAL RESULTS

- The criterias for the obtention of a CPC Manager vary a lot between the different countries. This is also applicable within the EU member states. It seems that despite a new regulation the differences will remain. “Tourism” is however going to be banned.
- These are the following changes proposed:
 - Training: number of hours, course content review and update
 - Examination: review exam types and make it more difficult
 - Course materials: review and update course materials
 - Instructors: updates in training and upskilling
 - Pricing is likely to increase

CPC MANAGER QUESTIONNAIRE PARTIAL RESULTS

QUESTIONS?

